## OUID Vertical Analysis Support: Entertainment





DETERMINING VALUE

# Areas of impact for entertainment clients







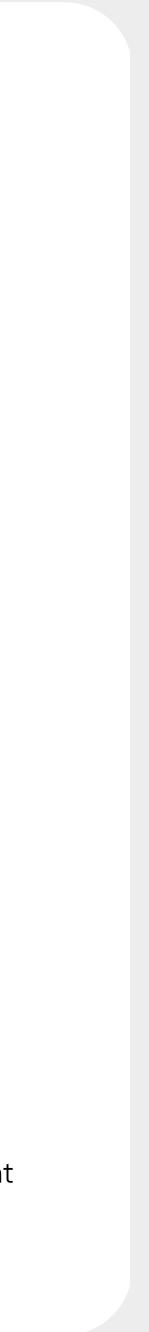
**CAMPAIGNS REPORTING** – Benchmark campaign metrics and understand important moments during a campaign, such as, is the messaging reaching the right audience? Monitor if creatives are driving their call to actions and potential partners.

**EVENT/BROADCAST MEASUREMENT** – Identify and monitor which elements of a broadcast or event are driving the most conversation.

**INFLUENCER ANALYSIS** - Create a report to identity influencers and discover the impact of influencers on a given topic and how they interact with your brand. Monitor and analyze the impact of known influencers or detractors in an industry conversation.

**RISK SPOTTING** – Issues tracking and alerting are key to providing a well-rounded monitoring approach for your clients. We can structure your configuration to ensure you don't miss any problems that pop up.

**INDUSTRY TRENDS** – Brands need to identify the trends that are affecting their industry and driving their customers' behaviors and preferences in time to leverage them. Pinpoint the consumer trends that really matter.



## Primary Entertainment Use Cases

#### CAMPAIGN REPORTING

- Campaign metrics
- Campaign messaging

increases & decreases

MEASUREMENT Broadcast or Event SOV Broadcast conversation

**EVENT/BROADCAST** 

spikes

- Broadcast sentiment
- Competitive analysis

- Identification





#### INFLUENCER ANALYSIS

- Influencer Analysis
- Real-time monitoring

#### **RISK SPOTTING**

- Leaks or hacks alerts
- Reputation monitoring

#### INDUSTRY TRENDS

- Current "hot" moments
- Industry sentiment



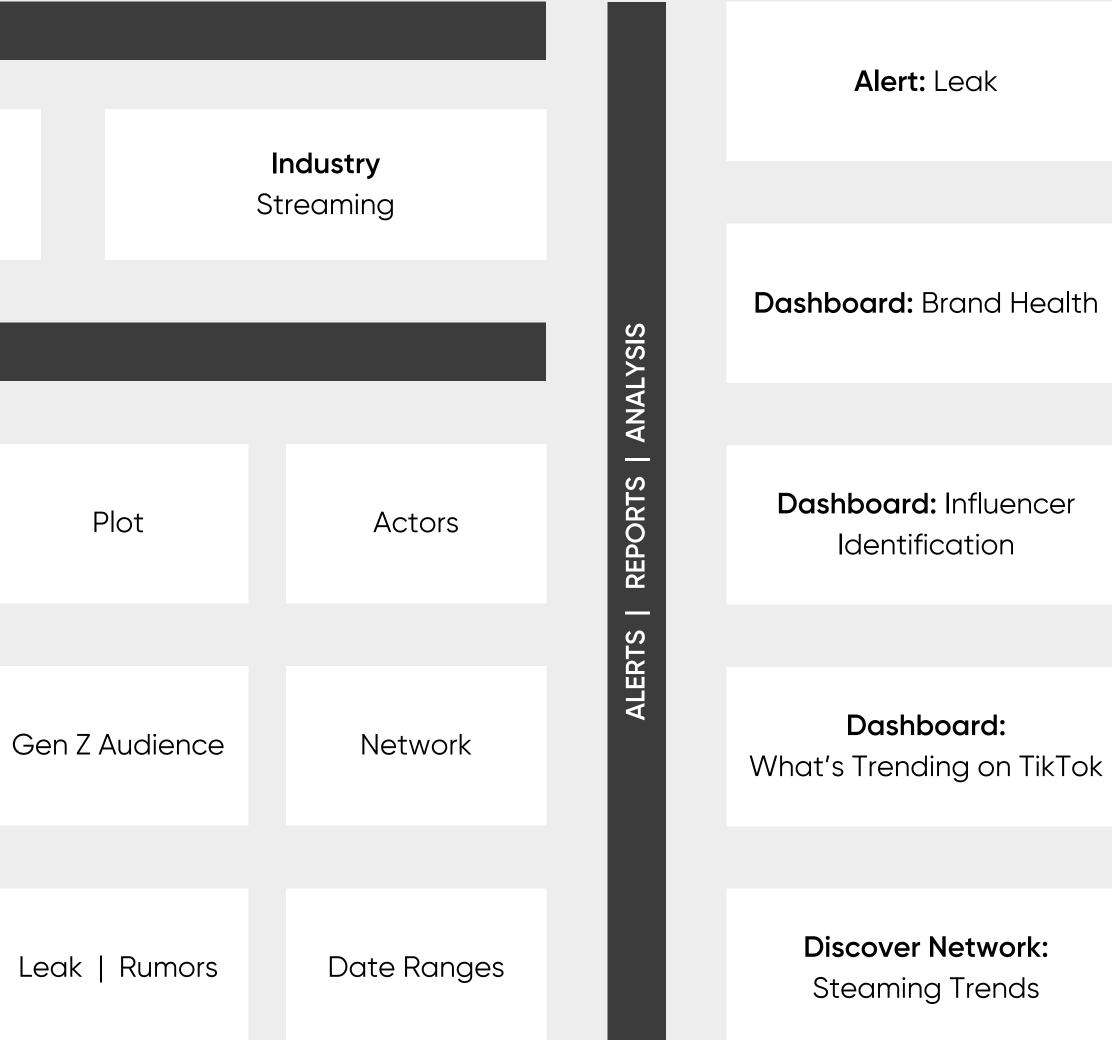






# Suggested configurations to drive quick insights

		TOPICS	
<b>Show Broadcasts</b> SNL		<b>Competitors Broadcasts</b> Last Week Tonight	
		THEMES	
Premiere   Finale	Trailer	Season One, Two, Three, etc.	
Campaigns	Influencers	Geography/ Location	Ge
Competitors	Streaming Serv	vice Brand Social Posts	Le



## Customer Set-Up

#### Topics

- Brand Broadcasts
- Competitors Broadcasts
- Industry

#### **Custom Themes**

- Broadcast Marketing
- Event/Festival
- Viewer Intent (e.g. watch, buy, listen, play)

## Quid-Provided Assets & Tools

#### **Certified Themes**

- <u>Streaming</u>
- <u>Trailer</u>
- <u>Season Three</u>
- <u>Teaser / Leak / Rumor</u>
- <u>Plot/Story</u>

#### Dashboard Templates

- Brand Health
- Influencer Identification
- Influencer Monitoring
- Media & Ent: Event Measurement
- Media & Ent: Influencer Analysis
- Media & Ent: Trending Music
- Media & Ent: Trending Watching
- TikTok Influencer Identification
- What's Trending?



WHAT FILTERS TO USE

## Use filters to segment data

#### FILTER

**Custom Theme** – Exclude Branded Posts

**Certified Theme** – Personal Narrative + Forums

**Original & Comments** (excluding RTs)

Sources

#### INFORMS

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Removes brand's social content from data to see at viewer voice only

Uncover the viewer's opinion by isolating first person statements and communities like show subreddits

Filter noise – restrict to unique conversations

Cut to prominent voices across specific platforms

## Target analysis to output

#### FILTER

**Summary Metrics** 

**Topic Comparison** 

Crosstab

Sentiment Attributes, Behaviors, Emotions

**Themed Timelines** 

Authors

Side-by-Side Comparison

### INFORMS

Brand Benchmarking

Competitive Share of Voice, Sentiment & Engagement comparison

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Customer Experience Monitoring

Negative Customer Perceptions

Increase in Trends Over Time

Influencer Identification

Competitive Affinities



## Illustrative Insights

### MONITOR VIEWER EXPERIENCE

Viewers are expressing likes and dislikes - monitor in real-time to update brand strategy or commentary

NARRROW KEY THEMES

As a broadcast premieres, airs for a period & then ends – track viewer excitement, concerns or unexpected experiences

#### **INFORM TRENDS**

Broadcast viewers and fans often lead show culture, catch trends that occur due to fan chatter



DASHBOARDS TO RUN

# Monitor insights within real-time dashboards

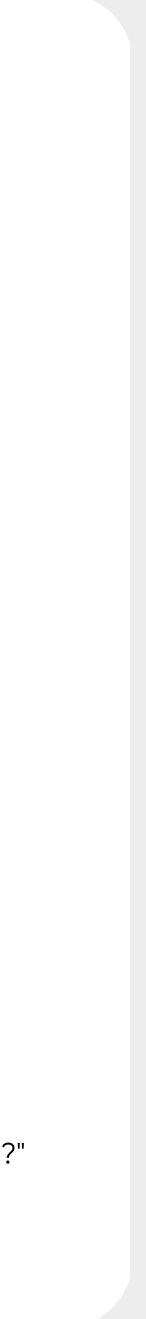


#### **BRAND HEALTH**

- Brand Health
- Influencer Identification
- Media & Entertainment: Trending Watching
- What's Trending?

#### INSIGHTS

- Trends, top insights, sentiment & influencers.
- Assess your brand and/or category to identify influencers
- Understand viewer preferences by analyzing favorite shows, most common hashtags, trending movies and "now streaming."
- This analysis gives you an answer to the question "what are people talking about right now?"





LEVERAGE DISCOVER FOR TRENDS

Use AI to identify conversation trends and drive ideation

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CREATE TOPICS AND FILTERS IN QUID MONITOR LAUNCH QUID DISCOVER

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FIND NEW TRENDS IN DISCOVER

ANALYZE NEW TRENDS AS THEMES IN MONITOR

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